

Ford Blue Advantage – EV Certified Limited Warranty ("Limited Warranty") coverage is provided by Ford Motor Company on eligible pre-owned vehicles. Ford Motor Company will provide for repair or replacement of covered components on the vehicle during the Limited Warranty period in accordance with the following terms, conditions and limitations.

### **EV Certified Limited Warranty Coverage:**

- 1. Comprehensive Coverage: Provided for 12 months or 12,000 miles (whichever comes first) from the expiration of the Ford New-Vehicle Limited Warranty or the date of your Ford Blue Advantage EV Certified Vehicle purchase (whichever comes later). Coverage is not as extensive as that provided under the New-Vehicle Limited Warranty. See the New-Vehicle Limited Warranty Owner's Guide for details.
- 2. BaseCARE EV Coverage: Provided for 8 years or 100,000 miles (whichever comes first) from the original Ford New-Vehicle Limited Warranty start date.
- 3. **Deductible:** Repairs completed under any remaining Ford New-Vehicle Limited Warranty coverage (if applicable) have a \$0 standard deductible per repair visit. Repairs completed under this Limited Warranty have a \$100 standard deductible per repair visit.
- 4. 24-Hour Roadside Assistance: The following services are provided by either Cross Country Motor Club, Inc. or Cross Country California, Inc. To request Roadside Assistance or for customer inquiries/claims, call Ford Roadside at 800-241-3673 or write to Ford Roadside at P.O. Box 9145, Medford, MA 02155. Roadside service includes:
  - · Flat tire change
  - Towing assistance up to \$100
  - · Lockout assistance

- Travel expense reimbursement up to \$1,000 for up to five days when the breakdown occurs 100 miles or more from your residence
- Destination assistance covers taxi, shuttle or rental car expense up to \$75 for emergency transportation to the immediate destination
- 5. Rental Car Reimbursement: If your vehicle is inoperative and must be kept overnight for a covered repair performed under this Limited Warranty, the Manufacturer's Limited Warranty or a Ford Motor Company recall/customer satisfaction program, you may be eligible for reimbursement of receipted expenses for a rental car or for alternate public transportation (including but not limited to Uber, Lyft, etc.) for up to \$45 per day (including tax) for up to five days or until repair is complete, whichever comes first.
- 6. Where to Go for Repairs: To obtain repairs or services under this Limited Warranty on Ford products, we require that you return to your selling dealer or any other Ford franchised dealership in the United States. You can call 800-392-FORD to find the nearest Ford Dealership. For an emergency repair, you may use other repair or service facilities if all local Ford Dealerships or Lincoln Retailers within a 25-mile radius are closed.
- 7. Repairs: All repairs will be made with authorized new or remanufactured parts or other parts we authorize. Your dealer will repair, replace or service all covered components that are found to be defective in factory-supplied materials or workmanship during the applicable warranty period based on this Limited Warranty. If parts are unavailable, we may offer you a cash settlement equivalent to the cost of parts or repair. Ford Motor Company reserves the right to review the requested repair or service or to inspect the vehicle before performing any service or repairs.
- 8. Loss Limits: Our liability for any one (1) repair visit shall not exceed the current retail value of your vehicle immediately prior to the breakdown. Retail value is to be determined by "National Automobile Dealers Association (NADA) Guide" or other nationally published vehicle valuation guide, taking into consideration the location, mileage and condition of the vehicle. We will only participate in a repair and have no obligation to remit payment in lieu of repair. All benefits are subject to this limit of liability.
- 9. Care of Vehicle: To obtain coverage or reimbursement under this Limited Warranty, you must: (i) properly operate and maintain the vehicle, and (ii) provide proof of scheduled maintenance services when the Failure appears to be directly related to the lack of required or recommended maintenance for your vehicle as outlined in the Owner's or Scheduled Maintenance Guide. Proof of scheduled maintenance services includes maintenance records that show mileage, date of maintenance service, VIN and the maintenance that was performed. Scheduled maintenance services require periodic service checks based on mileage intervals and the make and model of your vehicle. Please review the Owner's Guide for your scheduled maintenance service requirements. If you perform your own scheduled maintenance services, you must maintain a log, including date, mileage and description of each maintenance service, and provide corresponding receipts for purchases of parts and fluids.
- 10. Transferability: This Limited Warranty is transferable. Any remaining coverage will remain in effect with the new vehicle owner.
- 11. Warranty Information: You may contact Ford Motor Company at P.O. Box 6045, Dearborn, MI 48121.

This Limited Warranty gives you specific legal rights. You may also have other rights, which may vary from state to state. To the extent allowed by law, any implied warranty of merchantability or fitness for a particular purpose applicable to this vehicle is limited in duration to the term of this written warranty. Ford Motor Company and your dealership shall not be liable for loss of time, inconvenience, commercial loss or for any other incidental or consequential damages. Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. Coverage under this Limited Warranty is in addition to any remaining new-vehicle bumper-to-bumper limited warranty coverage. Ford Motor Company does not authorize any person to create for it any obligation or liability in connection with this Limited Warranty. Valid only in the continental United States, Alaska, Hawaii, Canada and Mexico.

## This EV Certified Limited Warranty statement is valid for:

VIN:	Make/Model:
Purchase Date:	Mileage at Time of Purchase:
Owner Name:	
Owner Address:	
Dealer Signature:	Owner Signature:



# EV Certified | Limited Warranty

### EV Certified Limited Warranty Covered Items - BaseCARE EV Coverage:

Unless otherwise excluded herein, the following items are covered.

**Drive Motors** — Traction motor and all related internal parts. Rear-Wheel Drive — Drive axle housings, universal and constant velocity joints, axle shafts, seals and gaskets, driveshafts, oil pump and water pump.

Front-Wheel Drive – Front drive housing and rear axle housing for AWD (including all internal parts), universal and constant velocity joints, axle shafts, locking rings (four-wheel drive vehicles), seals and gaskets, and automatic front locking hubs (four-wheel drive). Odometer and Speedometer – including all cables and connectors. Steering – seals and gaskets, power steering gear housing and all internal parts, including linkages, column lock (tilt wheel) and the idler arm.

Front Suspension – MacPherson struts, upper and lower control arms, stabilizer bar, linkage and bushings, tie rods, kingpins and bushings, spindle and spindle supports. NOTE: This coverage includes only the items listed in this paragraph and does not include either front-end alignments or wheel balancing, unless the repair to such items is required in connection with the repair of a Failure.

**Brakes** – Master cylinder, calipers and wheel cylinders, combination valve, all metal lines and fittings, power brake booster, backing plates, springs, clips and retainers, self-adjusters, parking brake linkage and cables, brake pedal shaft. NOTE: This coverage includes only the items listed in this paragraph and does not include brake drums, rotors, linings or pads, unless the repair to such items is required in connection with the repair of a covered Failure.

Air Conditioning – Compressor, condenser, evaporator, AC compressor head, AC compressor clutch switch, AC clutch and clutch bearings, compressor seals, pulley and field coil.

Electrical – Manually operated electrical switches, ignition switch, wiper motors, radiator fan relay, wiring harnesses and electrical components of a heated back glass. NOTE: Heated back glass coverage is for electrical components only and does not include general glass damage or breakage.

### EV Certified Limited Warranty Covered Items – Comprehensive Coverage:

All Failures are covered **except** for those items excluded herein.

### What Is Not Covered by This Limited Warranty:

Unless stated otherwise (see STATE-SPECIFIC provisions for additional exclusions or changes), the following are excluded from coverage:

- A) Repairs covered by manufacturer recalls, insurance or in-force warranty or warranty provided by an insolvent manufacturer or insurer, even if repair coverage has been denied;
- B) Repairs to drive components for damages caused by an aftermarket (non-factory installed) or any other performance-enhancing powertrain components, including, but not limited, to racing parts or accessories;
- C) Repairs caused by loss of lubricants or fluids or contamination of oil, fluids or fuel. Repairs caused by continued operation of the vehicle after loss of lubricant or fluids or contamination of oil or fluids;
- Page 10 in the Vehicle; (2) damage caused by a foreign object; (3) unreasonable use (including driving over curbs, overloading or using the Vehicle as a stationary power source); (4) continued use with an obvious Failure; (5) damage from fire or explosions, road hazards, other casualty losses; or (6) losses due to negligence, including racing;
- E) Failures caused by: (1) alterations or modifications of the Vehicle, including the body, chassis or electronic components, after the Vehicle leaves the control of the manufacturer; (2) any part designated for "off road only" that is not installed by the manufacturer, including, but not limited to, lift kits, oversized tires, roll bars and performance-enhancing powertrain components; (3) tampering with the Vehicle or the emissions system and components; (4) installation or use of any mechanical or electrical part not approved, certified or authorized by the Vehicle's manufacturer or any Failure caused by aftermarket (non-factory approved) PCM reprogramming;
- F) All repairs that are required due to a condition that existed prior to the Signature Date of this Agreement;
- G) Repairs or services caused by lack of required or recommended maintenance, per the manufacturer's guidelines;
- H) Scheduled Maintenance Services;
- I) Repairs needed to a covered part caused by the Failure of a noncovered part;
- J) Repairs to the Vehicle if the odometer is altered, broken, repaired or replaced so that we cannot determine the actual mileage on the Vehicle;
- K) Repairs to the Vehicle necessary due to operation outside of the United States, Guam, Mexico, Puerto Rico, Virgin Islands, American Samoa or Canada;
- L) Loss of use of the Vehicle, loss of income, special or consequential damages and personal expenses, such as motels, food and mileage (except as provided by Roadside Assistance);
- M) Rental vehicle charges or fees such as mileage charges, drop-off fees or insurance;
- N) Shop supplies and disposal of environmental wastes from the Vehicle or fuel used during the repair of the Vehicle or storage fees;
- O) Electrical failures on incandescent bulbs, halogen bulbs, high-intensity discharge (HID) and LED lamp assemblies (except when Interior/Exterior Lighting Option is purchased);
- P) Service adjustments and cleaning/lubricating procedures, fixed (non-moving) body parts, bumpers, glass, moldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview and rearview mirrors (glass and housing), rattles/squeaks/wind noise/odors/water leaks, tires, tune-ups, wheel balancing, wheel alignment, fogging/moisture of lamp assemblies, weather strips, wheels, wheel studs, wheel covers, convertible top and bow, fabric, liners, fasteners, carpets, dash pad, knobs, trim, upholstery, physical damage or cosmetic issues;
- Q) Damage caused by the environment and pollution, including airborne fallout, corrosion, chemicals, debris, tree sap, salt, hail, windstorm, lightning, freezing, flooding, earthquake, snow or ice;
- R) Damage caused by theft, vandalism, terrorism, riot or acts of war;
- S) Batteries of all types and cables, brakes (front hub, drums, shoes, linings, disc rotors, pads) and software upgrades;
- T) Costs or expenses of Failures not covered by this Agreement, including teardown, rental expense, inspection or diagnosis;
- U) Branded Vehicles or any vehicle that does not have a valid or recognizable VIN or the New-Vehicle Limited Warranty is voided, in whole or part, by the manufacturer;
- V) Vehicles manufactured for sale outside the United States or Canada;
- W) Coil-over shock, sometimes defined as a strut, unless MacPherson-style suspension component;
- X) Repairs or services to aftermarket performance-enhancing powertrain components, including, but not limited to, Ford racing parts or accessories.